

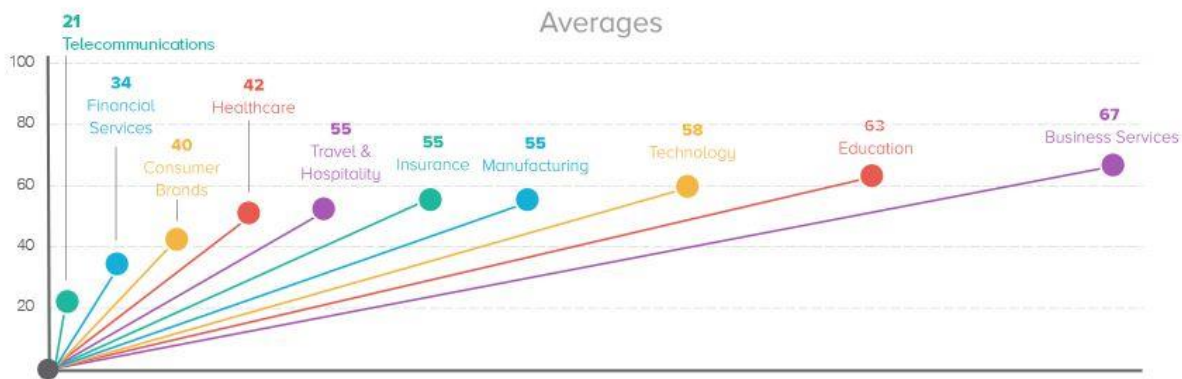


Career Partners International’s NPS® # 1 in the Outplacement Industry

September 14, 2016 COLUMBUS, OH— Career Partners International (CPI), one of the largest career management consultancies in the world, leads the business services category with the number one Net Promoter Score®. Recently CustomerGauge announced Career Partners International’s continuing lead in the industry with its score of +76.84.

Not only does Career Partners International excel beyond its competitors within the career transition industry, but also surpasses its peers in the broader business services category.

The Net Promoter Score® is widely used across many industry sectors and is calculated by surveying consumers of the services or products a company provides. Career Partners International’s NPS® of +76.84 is well above the NPS® overall bar for excellence of +50. In the prestigious business services category alone, Career Partners International exceeds the national average by almost 10 points.



“We highly value feedback from our clients and participants,” said Douglas J. Matthews, President & CEO of Career Partners International. “Customer satisfaction is a top priority for us, and we strive to go above and beyond for the people we provide services to across the board.”

According to Net Promoter Network, extensive research has shown that an organization’s NPS® acts as a leading indicator of growth. Those holding a higher Net Promoter Score® in comparison to their competitors are likely to outperform in the market thanks to the direct reflection of customer satisfaction. Career Partners International is proud to hold such an exemplary score, as not only does it reflect well on its business, but affirms the superior quality of the services the company provides.

About Career Partners International

Founded in 1987, Career Partners International is one of the largest consultancies in the world. From more than 270 offices in over 45 countries, Career Partners International is a leading provider of outplacement, career management, executive coaching, and leadership development services to clients and their employees worldwide.

Contact Karen Romeo

Senior Vice President, Client Services – Career Partners International

856.358.0223

karen.romeo@cpiworld.com